

Copp Roofing & Construction, Inc.

Customer Survey

Thank you for your business. Please take a few minutes to complete and return this survey.

Customer Name George Mitchell
 Project Address 1211 Portillo Dr.
Lake Arrowhead, CA 92352
 Phone Number (909) 337-1234

We strive to provide UNBELIEVABLE Service! Please, rate our performance.

| | | | | | |
|----------------------------|-------|----------|---------|------------|----------------------|
| Customer Service | Poor | Fair | Good | Excellent | <u>Superior</u> |
| Professionalism | Poor | Fair | Good | Excellent | <u>Superior</u> |
| Communication | Poor | Fair | Good | Excellent | <u>Superior</u> |
| Showroom Product Selection | Poor | Fair | Good | Excellent | <u>Superior</u> |
| Project Progress | Poor | Fair | Good | Excellent | <u>Superior</u> |
| Project Result | Poor | Fair | Good | Excellent | <u>Superior</u> |
| Overall Performance: | Basic | Expected | Desired | Surprising | <u>Unbelievable!</u> |

Are you completely satisfied? Yes No

Would you recommend Copp Roofing to friends and neighbors? Yes No

Would you be willing to be a reference for Copp Roofing? Yes No
 Your name and daytime phone number will be provided to customers who request references.

Please provide authorization to add your recommendation letter to our website. Thank You!

Comments Great Company! Showed up on time and the roof looks amazing. They also had wonderful customer service. I will definitely recommend them to people in the future!

[Signature] Customer Signature(s) 2/2/15 Date