

Copp Roofing & Construction, Inc.

Customer Survey

Thank you for your business. Please take a few minutes to complete and return this survey.

Customer Name Greg & Sue Schwein
 Project Address 27179 Ironwood Ln.
Lake Arrowhead, Ca. 92352
 Phone Number 626-791-5048

We strive to provide UNBELIEVABLE Service! Please, rate our performance.

Customer Service	Poor	Fair	Good	Excellent	<u>Superior</u>
Professionalism	Poor	Fair	Good	Excellent	<u>Superior</u>
Communication	Poor	Fair	Good	Excellent	<u>Superior</u>
Showroom Product Selection	Poor	Fair	Good	Excellent	<u>Superior</u>
Project Progress	Poor	Fair	Good	Excellent	<u>Superior</u>
Project Result	Poor	Fair	Good	Excellent	<u>Superior</u>
Overall Performance:	Basic	Expected	Desired	Surprising	<u>Unbelievable!</u>

Are you completely satisfied? Yes No

Would you recommend Copp Roofing to friends and neighbors? Yes No

Would you be willing to be a reference for Copp Roofing? Yes No

Your name and daytime phone number will be provided to customers who request references.

Please provide authorization to add your recommendation letter to our website. Thank You!

Comments COPP WAS RECOMMENDED BY A FRIEND
AS "THE BEST ON THE MOUNTAIN". OUR FRIEND WAS
RIGHT. WE ARE COMPLETELY SATISFIED 100% WITH
THE WORK AND CLOSE CONTACT DURING THE PROJECT
OF A NEW 1200T. THANK YOU

[Signature] Customer Signature(s) 5-26-15 Date