

Copp Roofing & Construction, Inc.

Customer Survey

Thank you for your business. Please take a few minutes to complete and return this survey.

Customer Name Charles Barton
 Project Address 522 Woodsey Rd.
Crestline CA 92325
 Phone Number 714.998.7604

We strive to provide UNBELIEVABLE Service! Please, rate our performance.

<i>Customer Service</i>	Poor	Fair	Good	Excellent	<u>Superior</u>
<i>Professionalism</i>	Poor	Fair	Good	Excellent	<u>Superior</u>
<i>Communication</i>	Poor	Fair	Good	Excellent	<u>Superior</u>
<i>Project Progress</i>	Poor	Fair	Good	Excellent	<u>Superior</u>
<i>Project Result</i>	Poor	Fair	Good	Excellent	<u>Superior</u>
<i>Overall Performance</i>	Basic	Expected	Desired	Surprising	<u>Unbelievable</u>

- Are you completely satisfied? Yes No
- Would you recommend Copp Roofing to friends and neighbors? Yes No
- Would you be willing to be a reference for Copp Roofing? Yes No
- Your name and daytime phone number will be provided to customers who request references.

Please provide authorization to add your recommendation letter to our website. Thank You!

Comments
See attached written statement

Charles Barton 12-3-17
 Customer Signature(s) Date

Recommendation for Copp Roofing:

From my first phone call to the completion of the roofing project in Crestline CA Copp Roofing and Construction staff were all informative, professional and provided excellent craftsmanship. Our consultant, Bruce, arrived on time and clearly explained roof replacement. The estimate package I received provided options, timelines and costs and was very clear. The roof replacement work was done on schedule along with excellent results. The site was left clean after each work day and upon completion. I would highly recommend Copp Roofing for anyone needing roof repair or replacement.

Charlyn Barton

Charlyn Barton

Authorization is provided to add my comments to your website.

November 2017